

Back-To-School 2020 – Information for Parents

Currently, in accordance with government guidelines, the retail unit at the front of our building will not be open for browsing and trying on. Instead, we are asking that orders are placed on our website and are offering either a home delivery or click-and-collect service.

Here is our advice to ensure that you can successfully purchase what you need from your home:

- 1) Create a list of every item your child will require when they return to school for the new term. For new starters, these lists can be found on our website.
- 2) Visit our comprehensive measuring guide page where you will see further instructions and videos to help you at: <https://www.theschoolwearcompany.co.uk/whats-my-size>. Take and list all the measurements for your child or children. Uniform is sold in inches, so please use this as your guide. You can purchase a tape measure from us or download our **FREE** printable tape measure!
- 3) Go to our website www.theschoolwearcompany.co.uk and click on your school logo.
- 4) The drop-down menu on each listing shows all the sizes available in that range. Cross-reference with your measurements to find the best fit for your child.
- 5) Add everything you need to the basket, select your delivery preference and check out.
- 6) Home deliveries will arrive within 7-10 working days. Click-and-collect customers will be contacted when their order is ready to collect with collection point details. Please remember to social distance while queuing when you come to collect. Collection address overleaf.
- 7) Should you need to change anything, order the new garment online and await delivery or collection. Either post your return to us at the post office, or drop it back to us by hand. Clothing is quarantined and sanitised prior to being processed so please bear with us if refunds take a little longer than normal.

Extended Returns Policy 2020

We understand that your child may grow between now and the start of school, so we are happy to exchange or refund any items purchased from 1st May 2020 up until your child goes to school. Proof of purchase necessary & items must be in new condition appropriate for resale. Shirts should be returned with all their original packaging.

We encourage **ordering early** to allow time for delivery & exchanges if sizes aren't right first time. We are offering **TRIPLE REWARD POINTS** for uniform bought in June!

*We know it is not always easy to fit your child if they do not confirm to 'average' sizing. If you need any help with fitting, please open a chat with the team via the website or call us on **01242 580062** and our team will be happy to help you.*



Measuring your child:

Trousers: Measure inside leg, waist, waist depth & seat depth

Skirts: Measure waist and waist to knee

Shorts / skorts: Measure waist

Jumpers, sweatshirts, cardigans, polos/tees, rugby shirts: Measure chest

Blazers: Measure chest & outside arm

Blouses: Measure chest

Boys' shirts: Measure collar size

Inch / centimetre conversion chart

Inches	CM	Inches	CM	Inches	CM
20	50.8	35	88.9	50	127
21	53.34	36	91.44	51	129.54
22	55.88	37	93.98	52	132.08
23	58.42	38	96.52	53	134.62
24	60.96	39	99.06	54	137.16
25	63.5	40	101.6	55	139.7
26	66.04	41	104.14	56	142.24
27	68.58	42	106.68	57	144.78
28	71.12	43	109.22	58	147.32
29	73.66	44	111.76	59	149.86
30	76.2	45	114.3	60	152.4
31	78.74	46	116.84	61	154.94
32	81.28	47	119.38	62	157.48
33	83.82	48	121.92	63	160.02
34	86.36	49	124.46	64	162.56

